

Product-services as a research field: past, present and future. Reflections from a decade of research.

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Note from the field

### Product-services as a research field: past, present and future. Reflections from a decade of research

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#### Abstract

In the last decade many researchers, institutes and programs in the EU paid attention to product-service systems (PSS). Given this massive effort, it is time to take stock. Is PSS research a theoretical field in its own right? Is the PSS concept indeed the road to the Factor 10 world? Is it the road to enhanced competitiveness? What is needed to really use the potential of the concept? This paper discusses these questions summarizing the analysis done in the PSS review book "New Business for Old Europe"™, various EU sponsored projects and the conceptual approach chosen in a new research network on Sustainable Consumption and Production, called SCORE!



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## Keywords

Product-services; Product-service systems; PSS; Sustainability; Eco-efficient; Factor 4; Business development; Sharing; Renting; Pooling; Result-oriented services; Product-oriented services; System innovation

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