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This paper focuses on the discussion of the digital literacy skills for effective and mindful learning in the emerging digital environment on this important subject has been practice-oriented, and lacks and theoretical foundation. This grave lacuna in the current discourse and on learning in the digital culture in particular, calls for a clear view of the basic literacies required for effective learning in digit

# Towards a Theory of Digital Literacy: Three Scenarios for the Next Steps

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this paper reviews an integrative framework for digital literacy r Alkalai (2004; 2005) as a starting point for the much-needed th strategies – the conservative and the skeptical – are considered strategy relies on the basic assumption of the current discours nothing but skills. The second strategy, based on doubts conce two different skeptical hypotheses. The first contends that th be reduced to the older discourses on learning styles and multi attempts to reduce it to the much more fundamental discours modern book-based and the post modern digital cultures.

## Introduction

The rapid development of digital technologies in the digital era p emerging information society with situations that require then assortment of cognitive skills in order to perform and solve probl These skills are often referred to as "digital literacy" (Gilster, 19 1995; Pool, 1997), which is presented as a special kind of minds perform intuitively in digital environments, and to easily and eff of knowledge embedded in these environments (Gilster, 1997; 1 2004; 2005).

Digital literacy is usually conceived of as a combination of techn emotional-social skills. For instance, using a computer program procedural skills (e.g., handling files and editing visuals), as well a to intuitively decipher or "read" visual messages embedded in g same way, data retrieval on the Internet is conceived of as a co (working with search engines) and of cognitive skills (evaluating biased data, and distinguishing between relevant and irrelevant communication in chat rooms is conceived of as requiring the ut emotional skills. With the increasing exposure to digital working digital literacy has been conceived as a "survival skill," a key that digital tasks effectively

The above description is a summary of the numerous current a digital literacy. Like any other popular catchword, recent uses of from the purely technical or procedural realm (e.g., Bruce & Peyt Swan et al., 2002), to cognitive, as well as psychological and soc 1997; Papert, 1996; Tapscott, 1998). This creates ambiguity a misconception, and miscommunication among those who desig

environments (Norton & Wilburg, 1998).

In recent years, extensive efforts have been made to describe a set of skills that users employ in digital environments (e.g. Burnett & Hargittai, 2002a, 2002b; Wang et al., 2000; Zins, 2000). Unfortunately, these frameworks are usually local, focused on selected skills, and often limited to information literacy (e.g. Marchionini, 1989; Zins, 2000); therefore they do not provide a comprehensive framework of digital literacy.

In order to improve our understanding of "digital literacy" and provide a framework for researchers and educators working with ICT in education, there is a need for a refined framework for the concept of digital literacy that is coherent, and parsimonious as possible. Eshet-Alkalai (2004; 2007) proposed a conceptual framework for digital literacy, which attempts to model digital literacy at least to the extent possible in light of the given practice-oriented approach. This framework comprises five types of literacy skills: (a) photo-visual literacy; (b) information literacy; (c) information literacy; (d) branching literacy; and (e) socio-emotional literacy.

This list is conceived as a practical framework, derived from years of research on the use and design of digital environments for youth and adults, as well as from the current literature on the subject, and based on a pilot study of the performance of users on different types of digital tasks (Eshet-Alkalai, 2004; Eshet-Alkalai & Amichai-Harush, 2007). Although certainly not the only list of digital skills, (see Gilster, 1997; Tapscott, 1998), we believe that this framework covers the most important skills that users employ while effectively and mindfully working in digital environments.

The practice-oriented literature about digital literacy stems from research on the use and design of digital environments for youth and adults, and educators working with students on ICT, and still lacks a theoretical framework. The works of Eshet-Alkalai (2004) and Eshet-Alkalai & Amichai-Harush (2007) represent the steps that have been taken in the necessary direction: the integration of different frameworks into a coherent framework, and their testing in empirical studies. The next step is to develop a theoretical framework for the discussion of digital literacy, by analyzing the major topics, questions, and research directions that have emerged in order to produce a better-developed scientific and educational framework.

Two main strategies, derived from the current literature on digital literacy, are used in this endeavor. The first, referred to as the "naïve" or conservative approach, is presented in recent literature at face value. It accepts the basic assumption that digital literacy is dealing with a number of separate skills. Consequently, this approach

the steps to be taken beyond the primary development of a prior strategy. These include among other things, a thorough analysis of the social and cultural interrelationships, and the resulting implications for educational and technological developments.

The second strategy, in contrast, is skeptical. It stems from doubt about the underlying assumptions of the conservative strategy, and from a hypothesis that the surface skills lie something much deeper. In the present paper we present two skeptical views. The first holds that the different sets of digital literacies reflect different learning styles (in terms of [Dunn & Dunn, 1993](#)), intelligences ([Gardner, 1993a](#)), or personality types ([Briggs & Myers, 1987](#); [Cattell, 1943](#)). The even more skeptical view, contends that there are actually two cultures, one of which is logically and empirically incompatible and, in fact, represents a fundamental shift. This is related to the work of writers such as [Tapscott \(1998\)](#) and [Nissenbaum \(1994\)](#) on digital culture, on the one hand, and book-based culture, on the other, and their different epistemologies and values.

According to the first, moderate skeptical view, the literature on digital literacy is part and parcel of the body of work on learning styles, multiple intelligences, and personality types. According to the second, it is the tip of the iceberg of literature on "the transition of western societies from an individualistic culture to the digital, audio-visual, culture characterized by the disintegration of the self."

It could be said that while the first naïve or conservative approach adheres to the basic supposition of the current discourse, the second actually attempts at deconstruction of this discourse and its underlying assumptions.

The present paper does not presume to indicate which of the two approaches is correct, or even more probable. Exploring each of them in depth requires a research project that would extend much beyond the scope of the present these strategies and approaches as possible starting points for a discourse on digital literacy, which until now has been merely practical. We leave it to the reader to conduct rich theoretical and empirical research. We leave it to the reader to decide which path should be followed.

We begin our discussion with a review of [Eshet-Alkalai's \(2004\)](#) research on digital literacy into five main groups and the pilot research ([Eshet-Alkalai, 2004](#)).

2004) on these literacies. We believe this to be a good, coherent (certainly not the only possible) presentation of the dominant view of the moment (cf. Gilster, 1997; Ba et al., 2002; Hargittai, 2002a; 2002b). In the second section, we present and discuss the first "naive" or conventional approach. In the third, the two approaches as derived from the skeptical one.

## Digital Literacy- An Integrated Model of Skills

This section reviews the conceptual framework of Eshet-Alkalai (2004) and reports on trends found by Eshet-Alkalai & Amichai-Hamburger (2004) of the performance of users from different age groups of tasks related to the five types of digital literacy.

In 2004, Eshet-Alkalai published a 5-skill holistic conceptual model of digital literacy (Alkalai, 2004), arguing that it covers most of the cognitive skills that scholars employ in digital environments, and therefore provides scholars with a powerful framework and design guidelines. Today, this model is the most complete and coherent models for digital literacy (Akers, 2005) among the pivotal models for digital learning in the *Encyclopedia of Educational Technology* (Alkalai, 2005). The five cognitive digital literacy skills that comprise

### *Photo-Visual Literacy - Learning to Read from Visuals*

According to Eshet-Alkalai (2004), the evolution of digital environments from syntactic environments to graphic-based semantic ones (Nielsen, 1993) makes it necessary for modern scholars to employ cognitive skills that are not used in traditional communication with the environment (Margono & Shneiderman, 2000). A unique form of digital literacy – **photo-visual literacy** – helps users to "read" and understand instructions and messages that are displayed in digital form. Prime examples of utilizing photo-visual skills in digital environments are the deciphering of graphic user interfaces (Opperman, 2002) and playing games in which all instructions are provided by means of graphical representations and icons. Successful photo-visual scholars usually have good visual spatial abilities and associative thinking, which is useful in understanding visual messages.

### *Reproduction Literacy: The Art of Creative Duplication*

The modern digital technologies provide scholars with new possibilities for creating academic work by reproducing and editing texts, visuals, and audio (Gilster, 1997). Besides the ethical and philosophical questions raised

for legitimate genuine use of digital reproduction, the digital reproduction requires modern scholars to master a special kind of digital literacy, which is reproduction literacy. Digital reproduction literacy is defined as the ability to create new meanings or new interpretations by combining pre-existing, individual pieces of information in any form of media – text, graphic, or sound (Gilster, 1997). It is essential in two major fields (Mason, 2002): writing, where pre-existing information is reorganized and rearranged to create new meanings; and in art, where visual pieces can be edited and manipulated in order to create new meanings (of the pop art or of the Internet artist, Darko Maver, 1998). Learning problems that learners face in digital reproduction of text in a virtual environment contend that digitally reproduction-literate scholars have good multidimensional thinking that helps them discover new combinations of information in new, meaningful ways.

### *Branching literacy: Hypermedia and thinking or multiple*

The non-linear nature of modern hypermedia technology has introduced new dimensions of thinking, which are necessary in order to make full use of elaborate technology. In the past, the limited, non-hypermedia-enhanced a linear method of learning, which was dictated by the nature of the technology and by the fact that users were used to books, and expected to navigate through environments in much the same way as they read books. The new environments, such as the Internet, multimedia environments, and virtual worlds, give users with a high degree of freedom in navigating through knowledge. However, they present users with problems that involve the development of new information-seeking strategies and to construct knowledge from information that were accessed in a non-orderly and non-linear fashion (Jansen & Pooch, 2001; Schank, 1984; Zins, 2000). Spiro et al. (1996) cognitive flexibility theory describes the importance of branching thinking skills in constructing meaningful understanding of complex information. Eshet-Alkalai (2004; 2005), this thesis led to the evolution of a new literacy termed "branching literacy," or "hypermedia literacy skill." Branching literacy is characterized by good multidimensional spatial orientation - the ability to avoid getting lost in hyperspace while navigating through complex environments and the intricate navigation paths they may take (Daniels et al., 2001). They also have good metaphoric thinking and the ability to use concept maps, and other forms of abstract representation of information. Branching-literate scholars overcome problems of disorientation

(Lee & Hsu, 2002).

### *Information Literacy: The Art of Always Questioning Info*

Today, with the exponential growth in available information, the information by sorting out subjective, biased, or even false information in training people to become smart information consumers (Ker Information assessment is made in almost every work we do in as data queries or navigational decisions in the web. It is the use decisions that determines the actual quality of the conclusions that they construct from the information. According to Eshet-, of information consumers to make educated, smart, information special kind of literacy skill, which he calls information literacy. U information literacy skills focus on the information-seeking str Dresang, 1999; Morahan - Martin & Anderson, 2000; Zins, 2000 cognitive and pedagogical aspects that are relevant to this skill Minkel, 2000; O'Sullivan, 2000; Salomon, 2000). Information liter false, irrelevant, or biased information, and avoids its penetration Information-literate consumers are critical thinkers – people w information, and never take it for granted (Mardis, 2002). It is tr not unique to the digital era; it has always been a crucial trait of before the information revolution. However, in the digital era, w humans to digital information, it has become a survival skill th informed use of information.

### *Socio-Emotional Literacy*

The expansion of the Internet and other platforms of digital co dimensions and opportunities for learning through knowledge-s knowledge communities, chat rooms, and many other forms of & Nachmias, 2002; Scardamalia & Bereiter, 1996). However, in o these new opportunities, users need sociological and emotiona "understand the rules of the game" and survive the hurdles aw communication of cyberspace (Wallace, 1999). According to Est skills include the ability not only to share formal knowledge, but means of digital communication, to identify pretentious people Internet traps, such as hoaxes and malicious Internet viruses. U new kind of digital literacy, which he calls socio-emotional litera emotional and social aspects of working in cyberspace. Among a

described here, Eshet-Alkalai (2004; 2005) describes socio-emotional literacy as the highest level and most complex one. It requires users to be highly critical and have a good command of information, branching, and photo-visual literacy.

A wide range of studies focus on efforts to portray a sociologically literate cyberspace user (e.g. Amichai - Hamburger, 2000; Amichai - Hamburger, 2003; Mundrof & Laird, 2002). On the basis of their results, Eshet-Alkalai (2004; 2005) describes socio-emotionally literate users as being willing to share their knowledge with others, and possessing the capabilities for evaluating and designing knowledge in collaboration with others.

The conceptual model of Eshet-Alkalai (2004; 2005) was reinforced by two task-based studies (Eshet-Alkalai & Amichai - Hamburger, 2004; 2005) that investigated the performance of learners from different age groups on authentic tasks that required the utilization of the different digital literacy skills. Each of the two studies had 120 participants: Forty 11<sup>th</sup> grade students, forty 18-year college students, forty 30–40 year old adults who are college graduates.

Similar tasks were assigned in each study. These tasks were:

- For photo-visual literacy: Decipher the graphic user interface of a computer program to construct a theatre stage.
- For reproduction literacy: Manipulate a given digital text in order to create a new text to it.
- For Branching literacy: Design a tour to an unknown country using a non-linear way.
- For Information literacy: Write a critical comparison of the same article published in seven different Internet news sources.
- For socio-emotional literacy: Content analysis of inputs of a social network.

Results from the two studies clearly indicate that digital literacy is not limited to all age groups and that the commonly used notion that the younger generation is more digitally literate than the older one (Tapscott, 1998) should be re-evaluated. The findings emphasize the importance of the refined conceptual framework discussed in the present paper as a powerful tool for improving digital literacy skills. Different users perform tasks that require the utilization of different digital literacy skills.

Despite the fact that the two studies were conducted on different age groups and at different times, results showed similar trends as follows: (1) In both studies, the younger generation performed better than the older one in all digital literacy skills.



were found to be superior over the older ones in tasks that investigate branching literacy skills. (2). In both studies, the older participants outperformed the younger ones in tasks that investigated reproduction and information literacy skills. There is no clear pattern in the results for socio-emotional literacy tasks.

Similar findings were reported in other studies that were conducted at different times and places, on children (Ba et al., 2002) and adults (Hargitai et al., 2005). These findings support the trends described by Eshet-Alkalai & Amichai-Hamburger (2004) and Eshet-Alkalai & Chaiut (2005); they suggest that digital literacy skills might have a universal significance, and therefore they are included in the discussion on clash of cultures in this paper.

### **Rethinking Digital Literacy: The conservative Strategy**

The recent research that has identified the main digital skills, in a clear and parsimonious framework of digital literacy and tested the validity of this framework (Eshet-Alkalai, 2004, 2005; Eshet-Alkalai & Amichai-Hamburger, 2004) is the first step towards the formation of an integrated conceptual framework of digital literacy. I believe this to be a fair, up-to-date representation of the state of the art in digital literacy achievement notwithstanding integrating the various skills mentioned above. A more coherent framework is only the first step on the long road from a list of rules of thumb to the formation of a conceptually and empirically grounded framework of digital literacy.

Given the utmost importance of (what is now taken to be) digital literacy for individual functioning, learning, and teaching in digital environments, the identification of a clear direction is vital to our ability to deal rationally with the challenges of digital literacy. The following is an effort to outline the next steps required for the development of a conceptual framework of digital literacy. The following questions are of questions to be asked regarding the list of digital skills suggested above. The hypotheses in response to these questions.

As discussed earlier, the sets of questions may stem from two different directions: the state of the art and the subsequent list of types of literacy. The conservative strategy, is based on the widely accepted assumption that digital literacy represents a set of skills. Accordingly, after the first step of development of a conceptual framework of digital literacy, research should proceed with examination of their interrelation and implications for educational and technological design. The strategy described above as "skeptical," is derived from skepticism towards the ability of a list of skills to represent digital literacy and based on the hypothesis that there is something much deeper

lists of digital skills.

In this section, we delineate the main questions that constitute the first strategy; in the second, we present the skeptical strategy and the second strategy; and in the third, we discuss the third strategy and its implications.

In light of the basic supposition that digital literacy does consist of cognitive, perceptual, and emotional skills, a few questions naturally arise (as in any other empirical field). Most of them have not yet been seriously discussed. We divide them into several groups.

### *The Theoretical Questions*

There are four general theoretical questions:

*1. Is the suggested list of skills in the proposed digital literacy framework exhaustive?*

In other words, do the skills included in it exhaust the relevant skills – cognitive, perceptual, or emotional skills – that are also essential for the mindful use of the new digital media? Although some efforts have been made to portray the literacy profiles of digital users (e.g. Amichai - Hambrick, 1998; Cothey, 2002; Dresang, 1999; Hargittai, 2002a; 2002b; 2000), the definition of digital literacy is still incomplete, and more research on the performance of effective users of digital media is required.

*2. Are the skills independent of each other?*

The above skills have been discussed and presented in literature as independent, but are they? Aren't some of them conceptually, cognitively, or emotionally connected? Can a user score high on socio-emotional skills and low on information literacy? Similarly, might some people score high on information literacy and low on photo-visual skill?

*3. Are the skills compatible?*

While our discussion has focused on "positive relations" between skills, representing them, obviously there is also a possibility of "negative relations" or empirical or logical contradictions between different skills or their combinations. Research (Eshet-Alkalai, 2004; 2005; Eshet-Alkalai & Amichai - Hambrick, 2006) has shown that while children score higher than adults on photo-visual and information literacy, they score higher on information and reproduction literacy. Furthermore,

consistent and gradual, that is, high-school students score high on branching literacy, but elementary-school children score high around: adults score higher than high-school students in informal literacy, and adults score higher than elementary school children on this literacy.

Despite the fact that these findings were obtained by various studies, we believe that they are insufficient as a conclusive evidence of groups of skills. However, they do indicate that there is good reason to believe that the case is indeed the case. Further, large-scale research is needed in order to corroborate this. If this is corroborated, this will lead to three salient questions: (a) a theoretical explanation of the observed contradictions; (b) a value-oriented decision of which set – "adult skills" (reproduction and information literacy) or "other skills" (all the other) – or a combination of the two is educationally preferable; and (c) a decision concerning how to best implement the answer to the value-oriented question. The answer to these questions may be.<sup>[1]</sup>

Serious discussion of these questions leads, in fact, to the second question. Thus we return to these questions later, in the next section.

#### *4. What is the explanatory power of digital literacy variables?*

Assuming that the above framework of digital skills is found to be valid, and that the skills are shown to be independent and not contradictory, we still face the question of how to seriously answer the questions: To which extent can these skills be used to explain an extensive range of the differences between effective and ineffective learners? Only if rigorous valid and reliable statistical methods show a significant extent of such differences will it be worthwhile to invest in their operational and didactic development.

Most research (including [Eshet-Alkalai, 2004; 2005](#)) refers to such questions, but only partially – for certain types of groups, users, or functions, or specific skills. We still lack a comprehensive analysis that gives us a reasonable level of confidence that all relevant digital literacies are independent, and that the literacies included in it are indeed independent, and that they can be used to explain the differences between learners to a meaningful extent.

Various earlier studies (e.g. [Jonassen, 2000; Mayer, 2001](#)) used different ways to explain, "extensive range of differences," "effective learning," and "learning outcomes" in completely different ways. In order to examine the explanatory power of the current definition of digital literacy, we need a large-scale, systematic c

meanings of the terms basic to the research. We are also very familiar with the idea of an empirically sustained explanation, compatible with the conservative strategy. The difference found between adult and children's literacies. The model seems to lead to the second skeptical hypothesis, discussed last, which is incompatible with the conservative strategy.

### *The Operation-Oriented Questions*

The digital skills reviewed above have been defined in very general and abstract descriptions of their end results. For example, digital literacy is described as the capacity to mindfully create complex and intricate, non-linear, chaotic digital environments. But what does this mean in practice? This question can be subdivided into three:

- 1. The behavioral question:* How do individuals that are recognized as digitally literate actually behave; given a specific goal what is the flowchart of their actions in a chaotic environment?
- 2. The psychological-neurological question:* What cognitive, emotional, and neurological processes are involved in performing tasks that require each kind of digital skill?
- 3. The psychological-profile question:* What personality characteristics are associated with each group of individuals?

Only after we have a robust body of research on these three questions can we begin to understand the operational meaning of each of the discussed skills. This is not the case today.

### *The Didactic Questions*

We have identified three basic didactic questions, in the following order:

- 1. In Plato's dialogues, the discussants are often troubled by the question: Are skills (in the Greek) learned or innate? The same question must be asked concerning digital skills: *desired skills be developed in individuals, or are they innate?* Or, put in another way: Is there an innate core of those skills (if there is any), and which elements of that core are obviously, to the extent that they can be developed, how should they be developed?*

Now, we suppose – in contradistinction to some of the discussants in Plato's dialogues – to some extent, these skills can be developed by learning or training. The question of how these tendencies may facilitate such learning or render it more difficult is a question that derives directly and inevitably from the conservative strategy. The

strategy, in its two versions, is based on the opposite view, that nothing but innate personality characteristics (first version) or different cultures (second version). Both versions are incompatible if they can be learned.

2. Even if we adhere to the supposition concerning the learned nature of digital literacies, can we still tackle the cost-effectiveness aspect of the didactic quest (*development) through extensive investment of educational resources? and economically worthwhile?*

The answer to this question, in turn, depends upon the answers to the previous questions, including the previous one about the explanatory power of specific digital literacies – of all of them regarding other possible explanatory factors – and – of all of them regarding other possible explanatory factors – answers to these and other relevant questions justify investment in digital literacies, we must search for the best, most effective and most efficient skills.

Needless to say, dealing rationally with these questions requires more research than we have today, and hence, much more research is required.

3. One issue that might already be raised at this stage, which has been discussed in the discussions before, is: *who will be in charge of the development of the digital literacies? Should the teachers be?* This question arises in light of the fact that, in the development of the literacy skills, children seem to be prima facie much more dependent on the adults (Alkalai, 2004; Eshet-Alkalai & Amichai-Hamburger, in 2005). If this finding, it may be, at least for some of these literacies, that it is the adults.

### *The Development and Design Questions*

Two complementary design questions emerge from the above discussion concerning ICT-based environments:

1. Usually, when relating to any desired skill or other personality characteristic, the obvious question raised is: How can we help students to acquire this skill? Before discussing this question, we would like to first address – although no less important – issue: *How can we help individuals to acquire the necessary navigating skills to get around the ICT-based environment as efficiently as possible?*

The rationale behind this question is quite simple: assuming that

shown to significantly explain differences between effective and ineffective learning, the subsequent line of thinking should not be restricted to those who are lacking or are weak in them, but also how – if possible – haven't acquired them yet, or cannot acquire them (because they clash with these skills, they are too old to effectively acquire so how can they compensate for the lack of these skills?

2. The second question concerning design is more conventional: *are not sufficiently endowed with the necessary skills to develop them*. This leads to two sub-questions: (a) how to enhance direct development of these skills and (b) their indirect (or tacit) development. It is possible to help students develop skills *directly*, by developing courses in the relevant skills, or *indirectly*, by developing the environment or the curriculum in such a way that the necessary skills are developed while acting and learning in the environment for other purposes. This is the case in education call in other contexts: the "hidden curriculum," as opposed to the explicit one (Dreeben, 1968). Obviously, some combination of both approaches is needed.

It is generally accepted that the hidden curriculum (or indirect learning) is more important than the explicit one. However, this is a very rough generalization. Considerable further research should guide the decision of whether, and to what extent, to focus on digital literacies. On this basis, the optimal combination of direct and indirect (environment-based or hidden) curricula for the development of digital literacies should be developed.

## Rethinking Digital Literacy: The skeptical strategy

The questions discussed above derive from the conservative skeptical strategy based on the assumption concerning the necessity of a certain set of skills for effective learning. The skeptical strategy, in comparison, involves a more radical approach. They stem from the suspicion that there is no such "thing" as digital literacy. More precisely, that what we consider "literacies" or "skills" are just the tip of the iceberg of much deeper cultural and personality factors. This is conveniently disguised by their denotation as "skills." In our analysis, we come across two different skeptical hypotheses. According to the first hypothesis, digital literacies are just the tip of the iceberg of sets of personality traits, such as "intelligences," "capacities," or "personality types". According to the second hypothesis, digital literacies are just the tip of the iceberg of much deeper cultural and personality factors. According to this hypothesis, the list suggested above reflects a deeper "clash of civilizations" (to paraphrase Huntington), that is, a clash between contemporary post-industrial, digital culture and the previous industrial culture.

the following section, we will elaborate on these hypotheses. But we emphasize what we already clearly stated at the outset (p.4): we do not expect these hypotheses to be well substantiated or even substantiated. It is only a claim. We are still at the early stage, which is called the "context of discovery" distinguished from the "context of justification" or substantiation. The first context allows for, and even requires open-ended creation for the formation of hypotheses necessary for the explanation of the facts. After the hypotheses have been formed, the second stage that we call justification can begin.

The trigger for our thinking process in the context of discovery is the following basic facts:

- The common use of the term "digital literacy" in education
- The fact that it serves for the design of curricula, didactics and teacher education
- The fact that it emerged from practice without any clear theoretical foundations.
- Our conviction that in order to be used productively and mindfully it should be founded on sound empirical research and a rational and theoretical framework
- Empirical research needs (at least) "thin" theory or hypotheses to guide the interpretation of the findings stemming from the research and to create the rational scientific discourse

Given this state of affairs, we wish to point to three such "thin" hypotheses, the first of which is suggested by practice, and some evoking, though primary, findings we had.

We are fully aware of the fact that this is only the first step, and we will examine these hypotheses in larger-scale researches, and that we are aware where now there is only practical discourse, productive and mindful. We paraphrase Freud's expression of his desire to replace as much of the irrational *id* with the conscious and rational *ego*.

### *The First Skeptical Hypothesis: the Concept of "Digital Literacy" and Various Pluralistic Conceptions of Learning*

The first hypothesis is based on some clear similarities between different pluralistic theories of learning (if we unite for the sake of the argument different theories on learning and learners to be mentioned immediately).

differences among them and relate to all of them under the term "learning"), such as learning styles, multiple intelligences, or different personality types on the one hand, and aspects of the concept of "literacies" (2004; 2005) on the other hand.

For example, the tension between the photo-visual and symbolical literacies is strikingly similar to the tension between audio-visual and the written literacies as described by various learning styles theories (e.g., the distinction among different kinds of intelligences in multiple intelligences theory (Gardner, 1993a, 1993b, 2000)). Other examples are the possible parallel between branching and linear literacies as depicted in digital literacies view (Lazzaro, 2004; 2005) between inductive and deductive learning styles as conceived of by Kolb & Griggs (1988), or the distinction between analytical-logical and intuitive literacies in multiple intelligences theory (Gardner, 1993a, 1993b).

These are few examples, but they suffice to lead to the (still preliminary) hypothesis that different literacies reflect different learning styles and personality types. If this would indeed be found (upon much further research), it would be a probable hypothesis, then the theory outlined above and in (Lazzaro, 2004; 2005), and its implications for helping individuals function in a digital environment must be adjusted.

First, the integrated set of skills that is presented, by the consensus that it is something anyone can acquire, may be revealed as reflecting personal strengths that are perhaps innate, not easily acquired by everybody, and certainly not by all.

Then, if this emerges to be the case, the didactic recommendation in the current literature on digital literacy, namely, that everybody should acquire digital literacy, is somewhat problematic. In fact, the parallel pluralistic approach leads to a different conclusion: first and foremost, individuals should be encouraged to invest in their personal strengths (described differently in terms of "learning styles" or "personality types") and invest in acquiring or improving other skills only if such an investment seems personally worthwhile. Advocates of the current approach might even say that it is not individuals that have to adapt to the digital environment, but the environment has to adapt to individuals. Such recommendation can draw support from the current discourse on the adaptability of ICT environments, individualized learning, and personal learning (Lazzaro, 1993).

This skeptical hypothesis gives rise to four questions, on three of which I will focus in the next section.



### *Two ontological-psychological questions*

- Are "digital skills" really independent characteristics in the face of deeper personality characteristics?
- If the latter is true, are these derivatives of learning styles, cognitive styles, or of some combination of the above?

### *The educational question*

If "digital skills" are simply derivatives of personality traits, what are the implications? Should we still follow the recommendation of digital literacy, or the need for universal acquisition of these literacies, or the pluralistic recommendation on the other theories mentioned?

### *The design question*

If we adopt the pluralistic recommendation, that is, that individual differences in inclinations and strengths, what is the task of the designers – the digital literacies, to help individuals who are not endowed with these skills in environments without them (by adapting the environment to their strengths)?

Naturally, we have to start by tackling the ontological-psychological questions. In answer to these questions, we are also unable to respond to the design questions.

### *The Second Skeptical Hypothesis: The List of Digital Literacies in the "Clash of Civilizations"*

The second skeptical hypothesis is more radical than the first. It addresses the prima facie contradiction among the empirical findings on digital literacy skills in children (Eshet-Alkalai (2004)). As noted, these results indicate that while children perform better than adults in the three first literacies, adults perform better than children in the fourth.

This suggests that the list of five skills, which are presumed to be the "clash of civilizations" (to use the name of Huntington's well known theory in a different context from the one to which it refers), or the difference between the two cultures. Specifically, these are the "old" modern, rationalistic, linear culture of Western societies in the last few centuries (since Gutenberg) and the post modern, branching, multimedia-based, reproduction-oriented culture developing in the last twenty years, largely (albeit not exclusively) in the

different electronic media and recently, the Internet.

This radical skeptical strategy relies on three types of analysis: empirical.

### *The conceptual analysis*

A quick conceptual analysis of the list of five skills discussed in easily reveals that the first four belong to two different "families" – to understand the last one well enough to know which "family" it belongs to. The first four literacies (photo-visual skill, reproduction skill and branching skill) are linear, while the last one (multimedia tendencies and help individuals adapt to them, the treatment of the material being processed through ICT – contradiction) is branching.

Being critical requires, among other things, being rational, which is linear (since rationalism is based on logic, which is linear through contradiction) (Perkins, 1993)<sup>[2]</sup>. Thus it is reasonable to assume that emphasizing the importance of branching thinking is contradictory to emphasizing the importance of branching thinking. The contradiction that are connected to it (photo-visual and reproduction literacies) are linear.

### *The theoretical analysis*

Once one has reached the conceptual analysis described above, one should look for a contradiction between these two groups of skills – one should look for literature that can support or substantiate this hypothesis. The hypothesis is supported by a very extensive body of theoretical literature as far back as the extensive literature on the transformation from "modern" to "post-modern culture," to use Tofler's (1980, 1990) terms; from the "Gutenbergian" to paraphrase McLuhan (1962, 1965) or, more recently, Postmodernism ("modern" to "post-modern culture," to quote Harvey (1990)).

This already extensive and steadily growing corpus, incorporating a wide range of theories, leads us in various ways to same conclusion: in the last few decades, we have gone through a revolutionary change from a modern, second-wave, industrial society ("Gutenbergian," in McLuhan's terms) to a post modern, digital society. These two societies are opposed to each other in their very existence.

For one thing, while the first society was based on linear modes of communication (stemming from book reading) and hence was totally linear in all

organizational structures to conceptions of human life as expressed in developmental theories), the second is based on lateral modes of development; hence it is branching in all its other aspects (including organizational structures and developmental conceptions) (Peterson, 1994; Toftler, 1981, 1990).

Furthermore, the first society was based on the conception of the individual as an independent, enduring entity and hence of conceptions of individual "authorship." The second, on the other hand, is based on the "death of the author" by postmodernists such as Derrida, (1998); Gergen (1992); and Lyotard (1994), and hence, on the "death of the author" and legitimization of multiple voices.

This large and complex corpus of theoretical literature provides a clear opposition between the first three and the fourth digital skills, representing two clashing cultures: one modern, book-based, linear, individualistic and the other multimedia-based, branching and much less individual-oriented.

### *The empirical analysis*

We began with a conceptual analysis, which revealed the probable clash between the two above groups of skills. We then moved to the theoretical level to test the hypothesis to reflect not just a trivial clash but, in fact, the dramatic clash between modern Gutenbergian culture and the post-modern digital culture. On the empirical level, which actually led us to this intellectual journey.

The empirical evidence stemming from Eshet-Alkalai (2004), as reported in this section, corroborates the above hypothesis, and acquires a new dimension. As reported, it has been found that while young children fare much better than adults in the three first literacies, adults and teenagers do better than children do in the fourth. This is exactly what we hypothesized, would have expected. Now, this is not the only empirical evidence; other research also indicates a similar direction (Oppenheimer, 1998). When we first formed this hypothesis – in a leap of imagination often formed – we had very slim empirical evidence to support it. Subsequent studies of Eshet-Alkalai & Amichai-Hamburger (2004) and Eshet-Alkalai (2004) (described above in detail), which were supported by other equivalent studies (Oppenheimer et al., 2002) and adults (Hargittai, 2002a; 2002b), clearly illustrated the difference in literacy between age groups and suggested the merit of Eshet-Alkalai's reliable holistic framework for digital literacy.

Thus, although we are still in the context of discovery, the radical leap of imagination looks now as a serious candidate for leaving being subjected to further and more extensive, hopefully inter-examination/refutation in the context of justification.

If this hypothesis is further substantiated, it might mean that we continue speaking of enhancing "digital skills" and refer to all the (we ignore the fifth here) as if they were part of the "same pack" direction. We must choose. The choice, in this case, is not just between two literacies; it is rather a choice between two cultures, (a) one favoring criticism, abstract thinking, individuality, authenticity, systematicity, and connectedness, reproduction, and branching associative thinking; (b) the other favoring fragmentation, spontaneity, concrete visualization, and branching associative thinking.

In light of the possible need to make this crucial choice, we will need to move beyond that from considering "neural" skills or "literacies," we have quick to a discussion of the central aims and values of Western education. In the process, we will need to tackle the most fundamental questions:

- Should education strive to achieve the enhancement of postmodern values or the preservation (as much as possible) of modern values?
- Should the aim, instead, be some combination of the two?
- If so, what combination (Aviram, 2005; Dator, 1993; Postmodernism)

A discussion of prima facie neutral skills can turn, if this scenario is substantiated (or the radical skeptical hypothesis), into a basic dilemma about cultural educational values. The resolution of this dilemma should not be "either-or" one; we should be able to strive for an optimal balance. The dilemma to recognize the dilemma for what it is, and then consciously move beyond it, will necessarily have impact on the most fundamental educational values.

Examination of the second skeptical hypothesis, and certainly the first, will inevitably emerge if it is found to be true, is beyond the scope of this paper (hopefully) to future discussions.

## Conclusion

This paper relies on previous work, in which the fragmented literacies were integrated into a taxonomical framework of five basic digital literacies. This is a necessary step in transforming an important emerging discourse into a coherent one.

and intuition-oriented, into a more productive, integrated, theory being adequate.

We dedicated the paper to making the first few steps necessary deepening, and theorization of this extremely important discourse guide us in the most basic policy decisions concerning education.

We have done so by pointing to two possible basic strategies for discussion about digital literacy. The first, rather conservative, assumption basic to the prevailing discourse at face value; we are generally called digital literacy "skills" are indeed nothing but skills questions that arise from this conservative starting point.

The second, a skeptical strategy, is based on an essential question assumption. It stems from the hypothesis that the "skills and deeper layers in individual personalities than just the rather narrow layer implied by talk of "skills" or "literacy". In this context, we raise one relatively moderate, and the other, quite radical:

- According to the first hypothesis, the prevailing practical literacy "skills" are actually reducible to certain learning styles, integrated. This hypothesis, if true, might lead to much more pluralistic recommendations relative to the "monistic" ones now suggested in the literature (that every student must acquire the same digital literacy).
- According to the second hypothesis, "literacies" and "skills" are incompatible sets of skills, and more importantly, these two are expressing two cultures and sets of values that are now clearly in the foundations of Western education, more specifically the allegedly neutral and "naïve" discourse about skills is transformed into ideological discussion about the basic values that should guide education.

We have neither expressed nor defended a view concerning which of these possibilities (the conservative one or one of the two more radical ones) from the digital literacy discourse is the correct one. We simply did not even present a concrete research design, which might eventually be able to distinguish between them (or their various combinations). It is too early to be able to do even that.

Still, the digital era is not going to disappear, and the need for education to respond to the growing digital tide is rapidly increasing. The educational response is not from full adaptation to compromising with it or opposing it. It is

coined by William James) – a decision we cannot avoid. "Avoiding above possibilities means actually deciding to passively and full is indeed the probable default scenario. If that is so, and if the civilization clash is true, it is likely that photo-visual skill, branch will be powerfully enhanced, while the ability for criticism, or inde may deteriorate. Some might take it to be a desired scenario, b decision, rather than being dragged towards it blindly.

[1] This question becomes especially problematic if we opt – in some combination of the two kinds of skills. Given the prima facie these two sets of skills, it is reasonable to suppose that an ed enhancement of one set might suppress the other. If we want of the two, we must carefully design didactic ways that will pre from taking place.

[2] It is true that the formation of hypothesis may, at the "disc branching thinking. However, while one can certainly be rational for branching thinking (that is, rational without being creative), c being capable of linear logical thinking. In other words, logical-line maybe also sufficient condition for rationality, while branching t condition."

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