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Managing employee relations in the hotel and catering industry.

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Book : [Managing employee relations in the hotel and catering industry.](#) 1995 pp.

Abstract : This book provides an insight into a whole range of issues concerning employee relations in the UK hospitality industry. The book is divided into three parts, part 1, chapter 1 sets out the basic philosophy of approach, defines appropriate terminology and briefly outlines the development of employee relations in the hotel and catering industry. Chapter 2 examines the essential characteristics and features of managing

and catering industry, and the management organization for employee relations. Part 1 outlines employment trends, key employment issues and the main forms of employment and work in the industry. In part 2, five chapters provide an in-depth analysis of approaches to employee relations in the hotel and catering industry, covering the nature of the employment relationship, the perspectives from which it can be viewed, the roles and attitudes of the institutions and parties involved in it, issues of equality of conditions of employment, the main forms of decision making that can be adopted to determine remuneration and conditions of employment, the procedures that can be used to make continual adjustments in and to the employment relationship, and the measures that are available to encourage employee involvement and maximization of commitment. Chapter 8 examines the legal aspects of employment within the hotel and catering industry. Chapter 9 outlines the role of individual and collective law, reviews the most significant aspects of employment law, and assesses the extent of changes in European law on employment. Chapter 10 outlines the issue of gender in the employment relationship, and reviews the current situation of European Law on equalization of pay and conditions of employment. Chapter 11 reviews the importance of health and safety legislation and discusses contemporary issues in occupational health and welfare. Chapter 12 is a brief concluding chapter which draws together some of the key themes and main findings of the book.

ISBN : [0304328979](#)

Record Number : 19961800168

Publisher : [Cassell plc](#)

Location of publication : [London](#)

Country of publication : [UK](#)

Language of text : [English](#)

Language of summary : [English](#)

Indexing terms for this abstract:

Descriptor(s) : catering industry, employment, gender relations, hospitality industry, labour relations, law, management, safety at work, trends

Identifier(s) : Britain, Common Market, EC, EEC, European Communities, European Communities, food service industry, jobs, labor relations, legal aspects, legal principles, occupational safety, United Kingdom

Geographical Location(s) : European Union, UK

Broader term(s) : Europe, British Isles, Western Europe, Commonwealth of Nations, Countries, European Union Countries, OECD Countries

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