Interactional justice.
Abstract and Keywords

Over the past 25 years, interactional justice has captured the imagination and energy of scholars from many different fields of study. In this chapter, I look backward, presenting an overview of research findings on interactional justice. This review demonstrates its power of interactional justice as a construct, one which adds additional insight and explanation into organizational justice processes and outcomes. In addition, I will argue that the underlying interactional justice, which enables me to “look forward,” identifying new directions and empirical questions for research for interactional justice.

Keywords: justice, fairness, respect, human dignity, trust, leadership

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