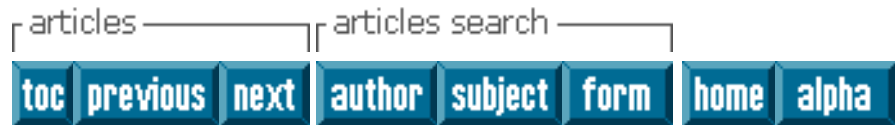


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ORIGINAL RESEARCH

Getting the boys involved: Using an interactive questionnaire to investigate Grade 6 boys' writing

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ABSTRACT

Whilst research has been conducted on reading skills at primary school level in South Africa, not much writing, especially boys' writing. This article focuses on the use of an interactive questionnaire to get research that is based on a cycle of the writing programme as prescribed by the Curriculum and Assessment Underpinned by literature on research with children and on boys' learning and writing, a questionnaire and adapted to engage boys actively in the research process and facilitate ease of use. The questionnaire administered to 39 Grade 6 boys from two schools in KwaZulu-Natal. An evaluation of the use of the questionnaire

four key lessons emerged: attention to affective responses, supporting and scaffolding the process, using modality and using incentives to engage participants. The article argues that careful consideration of their interests, age, gender and cultural motivation is an important part of affording them agency in the research.

Introduction

Whilst there is extensive international literature on the teaching of writing at primary school level (Granger 2016; Vincent 2006), in South African primary schools, reading rather than writing has been a dominant instance, studies conducted in South Africa have established that teachers tend to focus on decoding text to developing their learners' reading skills and pay little attention to the development of comprehension (Mather & Zimmerman 2008; Mather 2012; Pretorius 2002; Rule & Land 2017). One of the few South African studies at primary school level, conducted by Nasvaria, Pascoe and Kathard (2011) in the Western Cape, finds that teachers are concerned about the written language development of their learners. Given this, more research regarding writing lessons in South Africa is needed. Writing is integral to all learning; for example, notes and essays are written, many formal assessment tasks are written and answers in tests are written, in all learning areas. Thus, if writing is not done at the appropriate level, all learning will be affected.

The purpose of this article is to evaluate the use of an activity-based questionnaire as a data collection tool for boys' writing development, as well as boys' perceptions of writing instruction, in KwaZulu-Natal (KZN) in South Africa). The research took place in the context of a cycle of the writing programme (i.e. the process of writing), as prescribed by the Curriculum and Assessment Policy Statement (CAPS). According to the Curriculum and Assessment Policy Statement (CAPS) [Department of Education (DBE) 2011a], developing learners' writing skills in the Intermediate Phase (IP) involves learning through the following stages of the writing process: planning, drafting, revising, editing and publishing. Thus, in Grade 5, learners go through a number of cycles of the writing process throughout the year to complete different pieces of writing, such as descriptive essays, letters, emails and instructions. The questionnaire described here was used as part of a larger study in which writing instruction was investigated in two schools. To collect data for the larger study, interviews were conducted, writing lessons were observed, the boys' written efforts and their teachers' feedback were analysed. In addition, the boys were given an activity-based questionnaire to complete. Given the purpose of this article, only an analysis of their oral and behavioural responses to the interactive questionnaire will be presented; and this analysis will be based on the questionnaire. In evaluating the questionnaire, we considered four dimensions:

- The content: Were the learners able to understand and engage with the content of the questionnaire?
- The process: Did the process of administering the questionnaire support learners in responding to it?
- The design: Did the design of the questionnaire facilitate learners' engagement with it?
- The findings: Did the learners' responses to the questionnaire yield useful insights into their writing development?

This article begins by providing the rationale behind the study and the design of the activity-based questionnaire. It then reviews scholarship surrounding boys' learning, in particular how their writing skills develop and how this relates to pre-pubescent children, especially boys. This forms a backdrop to the main focus of the article, which is the content, process, design and findings of the activity-based questionnaire, and the lessons learnt from the study.

Rationale for the study

Boys' writing was selected as the focus of the study because of the fact that boys' language performance is a cause for concern in South Africa. Given the centrality of writing in the curriculum, its instruction ought to receive attention. The writing programme prescribed by the CAPS is made up of a number of writing tasks for

must be completed during the course of the year, using the process-genre approach to teaching writing explained above, includes at least five stages: planning, drafting, revising, editing and publishing. Very few studies have investigated how South African learners (boys in particular) respond to this instructional approach, and what their attitudes to this kind of writing process are.

What is known is that South African children have performed poorly in international literacy tests. For the Progress in International Reading Literacy Study (PIRLS 2006 cited in Long & Zimmerman 2008), South Africa was one of the 55 learners achieved the lowest mean performance scores in comparison with 39 other participating countries. Results from 15 schools within South Africa suggest that this poor ranking is credible: in the Annual National Assessment (ANA) Grade 6 learners achieved an average of 43% in home language (HL) with only 39% of the learners who achieved 50% (DBE 2012). In 2013, the Department of Basic Education saw an improved 59% average, and 68% of learners achieved higher than 50% (DBE 2013). However, what remained the same in 2012 and 2013 was that boys achieved lower scores than girls in all provinces, in both language and mathematics. For instance, in 2012 in KZN, Grade 6 girls achieved 44.2% in HL whilst the boys achieved 37.6% (DBE 2012), and in 2013, the girls achieved 61.4% whilst the boys achieved 50.1% (DBE 2013). In 2014, this trend continued in the ANA, with boys achieving an average of 59.2% and girls 66.4% (DBE 2014). These results resonate with an earlier report by Howie et al. (2012) which indicated that boys in South Africa, in both the prePIRLS and PIRLS 2011 studies.

Studies conducted in Australia (Pavy 2006), Seychelles (Geisler & Pardiwalla 2009), France (Pritchard 2001) and South Africa (Gxilishe 1993) have all concluded that, in general, boys underperform in language learning, and that girls achieve better results in language subjects than boys. If boys are underperforming in language, their performance in other learning areas may also be affected because language is essential for all learning and in this case their writing, is thus a key area to research. As Daly (2002) argues:

Boys mostly feature as the objects of research, on whom alternative practices are being trialed, and whose progress is measured in terms of their writing behaviour in class, or teachers' perceptions of their improvement towards writing (p. 4)

This study attempted to engage boys as subjects and agents of writing through the interactive questioning process.

Teaching boys writing

The literature indicates differences between boys and girls regarding language learning (Gxilishe 1993; King & Gurian 1987; Van de Gaer et al. 2009). Carr and Pauwels (2005) highlight the socialisation factor in determining language learning, and, because languages are often considered girl-appropriate subjects, boys' neglect of languages may be a way to affirm their masculinity (Scantlebury 2009). Smith and Wilhelm's (2002) seminal book on reading and writing in an American context, *Reading Don't Fix No Chevys*, points to this socialised gender divide. Regarding boys' writing, Carr and Pauwels (2005) found that some boys saw language learning as irrelevant for their future.

In addition to socialisation factors, the manner in which boys and girls experience and respond to writing is different. Because of a range of social and developmental differences between boys and girls (King & Gurian 2006), some researchers motivate for separate classes for boys and girls and Sax (2005) argues in favour of separate schools. Even if, for various factors such as lack of resources and shortage of space, it may not be possible for public schools to have separate same-sex seating. Carr and Pauwels (2005) state that teachers need to acknowledge that boys and girls have different needs, and change their teaching methodology where necessary. To assist teachers who teach mixed-sex classes, King & Gurian (2006) draw on research on gender differences in cognition and in classroom interaction. They argue for separate same-sex seating arrangements in the classroom and propose the following instructional features to make the classroom more boy-friendly. Firstly, experiential and kinaesthetic learning opportunities can be increased through activities that keep boys energised, attentive, promote healthy competition and keep boys moving around the classroom. Addressing boys' visual-spatial needs with activities like story boards or drawing pictures will help them to express what they are thinking. Thirdly, because boys and girls have different interests and because boys have a strong preference for their own topics (Higgins 2002), teachers should provide options that allow for self-direction. Moreover, boys' writing activities purposeful by connecting them to real-life situations. This is supported by Smith and Wilhelm (2002).

for authentic problem-solving classroom tasks that will engage boys in reading and writing. Lastly, teachers and male role models, which may also include older respected male learners, to visit the class and share their experiences.

Whilst the various factors regarding gender and writing mentioned above may not be generalisable to the difference between boys' and girls' language performance is similar in South Africa than in the rest of the world, it indicates a possible problem with engaging boys' interest in language activities (including writing) and the need for developing research strategies that engage boys actively in considering their own writing development. This study generated exploratory strategies, suggested by international scholarship but adapted to the local context, using an interactive questionnaire to inquire into boys' own perceptions of their writing.

Conducting research with children

Eliciting children's perceptions and experiences can be of value to research because children provide their daily lives that are free from adult interpretations (Laws & Mann 2004). Researchers use a variety of methods for conducting research with children, which should be child-appropriate. For instance, Shaw, Brady and Mather (2011) discuss the following general ideas to consider when conducting research with children:

- Data collection must be brief and concise because children have a shorter attention span than adults.
- An informal, open environment must be created.
- The approach should emphasise that there are no correct or incorrect answers.
- Short questions and simple language should be used whilst abstract concepts ought to be avoided.
- Researchers should be aware that questions may not be interpreted as intended.
- Data collection tools must be accessible (content, length, format and language) based on the age and abilities of the children.
- Piloting of the data collection tools is essential.

Whilst various methods are advocated for conducting research with children, including focus groups (Shaw et al. 2011), observations (Christiansen, Bertram & Land 2010; Mather 2012) and participatory methods (Shaw et al. 2011), this study focuses on the use of an interactive questionnaire.

The questionnaire

A questionnaire is a list of questions, either open-ended or close-ended or both, which the participant answers to reveal their attitudes, beliefs or reactions (McMillan & Schumacher 2001). An activity-based questionnaire was created for pre-pubescent boys' writing in view of the following factors. Firstly, boys tend to have a shorter attention span (than girls) and are easily distracted around periodically (King & Gurian 2006); therefore, the data collection method should allow for varied movement. Secondly, they need to see the purpose of what they are doing and be interested enough in the activity to provide meaningful responses. Shaw et al. (2011) state that, to maintain interest when collecting data from children, the purpose should be clear at the outset about what is expected from their participation. Lastly, Shaw et al. (2011) caution against making unreasonable demands on their time. In the case of this study, negotiating time with the boys' teacher and their parents was challenging because there was not much time to spare given the sequence and pace of the curriculum. The pre-pubescent boys' learning preferences and different data collection methods were considered and compared (each is provided below) which led to the design of the activity-based questionnaire.

Methodology

Participants and research setting

The sample for the study consisted of 39 Grade 6 boys and two English HL teachers. School A was a school which is now racially and linguistically mixed. Sixteen Indian and five black African boys from this school were included in the study. The 18 boys from School B were all black Africans - their mother tongue is isiZulu, but they were at the same level. The focus of the study was the boys' and their teachers' experiences, with particular emphasis on the challenges, of teaching and learning writing using the process-genre approach.

Procedure: Conducting research with boys

Because of the need for self-reported data pertaining to the participants' experiences and challenges, in-depth interviews were conducted with the teachers. The initial plan was to interview the boys as well. After reviewing the literature related to boys' learning preferences and what an interview entails, this was re-

Eliciting rich, in-depth data would have meant interviewing each boy for not less than 30 min on two occasions. (2008:33) contend, 'a standard, lengthy series of questions and answers may not work as well for children'. They suggest a variety of active strategies to engage children, including drawing pictures, role play and pen-pal letters. Supporting this, Fargas Malet et al. (2010) recommend using a wide range of activities and using a mix of techniques when conducting research with children. Besides retaining the boys' interest, in this study, the challenges that made interviewing problematic. Securing time for so many interviews would have disrupted the teaching programme. Thus, there was a need for an alternative method to elicit the required data from the boys.

A second option was to plan focus groups for the boys to share their perspectives on and experiences of learning to write. Whilst focus groups can work well with children if they are made enjoyable and interesting, they do need to be given breaks (Fargas Malet et al. 2010) and if they are sensitively and ethically incentivised (Gibson 2008). The timetable once again mitigated against this. It would have meant allocating four groups of about six boys to 30-min sessions. Unfortunately, because of the pace of the CAPS and mandatory extra-curricular activities, the teachers did not have sufficient time to allocate for focus groups and follow-up discussions with the boys.

Finally, the idea of using questionnaires was considered, which others have found can be effective with children and administered appropriately (Bell 2007; De Leeuw 2011). It was surmised that this data collection tool could be administered to all the boys at the same time with the researcher present to provide clarity if there were any misunderstandings. The use of open-ended questions would certainly have elicited in-depth responses. However, for pubescent boys to sit still and provide responses to a questionnaire may not have elicited trustworthy responses. They may have rushed to complete the questionnaire without really thinking about their responses. Closed-ended questions, on the other hand, that required the boys to simply choose the most appropriate response may not have been the best option.

Design of the activity-based questionnaire

These considerations led to the design of an activity-based questionnaire that would be enjoyable for the boys, cater to their different learning styles and not be too time-consuming. The specific purpose of the questionnaire as a data collection instrument was to gain insight into how the boys perceived and experienced writing in the writing programme and the challenges that they may have encountered when writing. The questionnaire was divided into three sections. The first section was 'General', which dealt with biographical information. The second section was 'School' where the boys would provide insight into their school experiences such as their best friends, favourite subjects and favourite aspects of school. The third section was 'English' to determine the boys' favourite and least favourite aspects of learning English. The last section was 'Writing'. Here, boys indicated the genres of writing that they did and least favourite types of writing, and difficulties that they experienced when completing a piece of writing. They were also asked to draw a picture of a writing lesson. The purpose of the drawing exercise was to elicit visual representations of the writing process. Shaw et al. (2011:23) state that drawings are best used for capturing ideas or thoughts to supplement interview or focus group data, and that each drawing must be accompanied by an explanation. Thus, the participating children are given the opportunity to explain their drawings. At the bottom of the page allocated for the drawing, for the boys to write a paragraph to explain the drawing.

learning experience in the writing class.

The draft questionnaire was three pages long, with a blank fourth page for the boys to draw their picture paragraph. Three workstations and a help desk were created in the classrooms where the questionnaire was administered. At the first workstation, the boys would come to complete parts of the questionnaire that required them to write. The second workstation contained crayons and coloured pens for the boys to come to if they needed to draw. The last workstation was for the boys to come and use stickers for the different parts of the questionnaire. This movement, which, according to King and Gurian (2006), is necessary to cater for boys' tendency to be active learners.

Each workstation had a symbol and these symbols also appeared on the questionnaire. Depending on which workstation the boys had to go to, the relevant symbol appeared. For example, the star image in [Figure 1](#) was the symbol for the drawing workstation on this questionnaire, wherever the boys saw this symbol, they would have to go to station two to use the workstation. An example of this taken from the questionnaire is provided in [Figure 2](#).

□

The questionnaire assumed that the boys would be able to read and understand the instructions; thus the instructions were unambiguous, clear and pitched at the appropriate level. For instance, instead of using *types of texts* was used, and instead of using *descriptive, narrative, expository* and *visual*, simpler terms such as *descriptions, news reports* and *adverts* were used. The font size was also carefully considered to ensure that the boys were able to read the instructions with ease and not risk missing any questions. A different font type for each workstation was used so that the stations would be easily identifiable.

Another consideration taken from King and Gurian (2006) was giving the boys the freedom to make their own choices. In the pilot questionnaire, they could choose their favourite stickers and use their favourite colours for colouring. Some effects of socialisation on these boys could also be observed because colours like pink are considered to be girls' colours, whilst blue is a favourite for boys. There was also a range of stickers provided; hearts, cars, other motor vehicles, as well as stickers of handbags, shoes and cosmetics. It was interesting to see which colours the boys chose.

Piloting and adapting the questionnaire

The questionnaire was piloted at a public school with eight Grade 6 boys. This was crucial for testing the content of the questionnaire, including the wording of tasks, questions and instructions (De Leeuw 2006) to ensure that administering it were appropriate. The researcher was introduced to the boys by their English teacher in the classroom. This happened during an English period of 60 min. The researcher proceeded to explain the purpose of the questionnaire, how they would use the workstations to complete it and the general rules to maintain order. The workstations were set up on the far ends of the classroom and the help desk was in the front by the teacher's table. The boys worked freely and easily and seemingly had fun with the stickers and colours. They took about 1 h to complete the questionnaire.

The piloting phase showed that including incentives in the process and an element of competition engaged the boys. King and Gurian (2006) state that boys enjoy healthy competition. The researcher added instructions that the boys look for certain items at the different workstations; whoever found the item was instructed to bring it to the help desk to claim a reward. The reward instructions helped to ensure that the boys were reading all the questions carefully. This phase also indicated that boys responded well to having choices, confirming King and Gurian (2006) that boys prefer to make their own decisions. The instruction pertaining to their favourite subjects was that they could choose their favourite stickers to indicate their favourite subjects. At the workstation, a selection of car, cosmetic and shoe stickers was included. In addition to allowing for choice, it allowed for the researcher to see what the boys would choose, as with their favourite colours and the colour flower sticker that they chose to use. An example of this is seen in [Figure 3](#).

Following the pilot, some design modifications were made to the questionnaire. For instance, the questionnaire was previously read as indicated in [Figure 4](#). This change was made to allow for freedom of choice, as explained in the next section.

Modifications were also made with regards to the formatting and font size - this was done to improve use.

Findings

Participants' response to the questionnaire

The final questionnaire contained four sections. Once the excitement over the stations, colours and stickers in both schools managed most of the first section, 'General' with ease. They were unsure of what to do and following the instructions, they managed fairly independently. However, all the boys in School B and one boy in School A came to the help desk as they needed assistance with writing their address (the reason for the outlying areas where they live, there are no street names or house numbers). These learners were asked where they lived. The reason for asking the boys where they lived was to assist with determining their economic status. Some boys came to the help desk to ask what they should do if no-one helped them with their homework, thus 'No-one' should have been included as an option for them to colour in.

The second section entitled 'School' dealt with aspects like the part of school that they enjoyed most and least favourite subjects and who their best friend was. This section was also accomplished with ease in both schools, when the researcher was walking around, she noticed that many learners had put a stick on their favourite subject but omitted the green star on their least favourite sticker. A possible reason for this was that they were engaged with the first part, and after engaging with the first part, the boys forgot to go back to complete the second part. Perhaps, the section should have been split into two questions as follows (see [Figures 5](#) and [6](#)).

The next section dealt with English and asked the learners about their favourite and least favourite aspects of English as well as the genre that they most and least enjoyed reading. Here, again, the question should have been split into two paragraphs as some boys omitted the second part of the instruction. Orals and listening to stories were the most favourite aspect of English, with only two boys choosing writing. On the other hand, reading was a favourite for most boys whilst seven boys chose writing as a favourite. In School A, four boys chose all the aspects as their favourite because they indeed enjoyed all aspects of learning English or that they enjoyed sticking the stickers to the questionnaire, these same boys did not select English as their favourite subject. The effects of issues of masculinity were evident in the second question of this section because most boys chose action comics as their favourites with only two boys from School A and seven boys from School B choosing fiction. Two boys from School B picked 'other' as an option but did not write the genre that they instead enjoyed because there was no instruction or space provided on the questionnaire for them to write the other genre. This suggests that this part could have been presented as indicated in [Figure 7](#) and [Figure 8](#).

The boys had to provide information about their writing experiences. They were asked about the types of writing they did in class, their favourite and least favourite types of writing and the part of writing that they found most difficult. They had to draw a picture reflecting their teacher teaching them writing and write a paragraph to explain the picture that they drew. The answers for the types of writing that they did in class were not consistent as they were all in the same class (in the school that they attended) and taught by the same teacher. For instance, in School A, boys selected almost all the genres provided but three selected only stories, letters and advert. In School B, boys selected stories, plays and poems but each had a different variation of the other genres. A possible reason for this was that they coloured in the ones that stood out in their minds or that they remembered having written, so this is not a true indication of the genres that they learnt how to write in class. In addition, some picked favourite and least favourite types of writing that were not compatible with the list that they provided for the types of writing that they did in class.

Thus, triangulation was important: teachers were asked about the types of writing that they taught their learners, the learners' books were analysed to see the writing that they did. Nevertheless, the responses that the boys gave to the questions were of value as they indicated the types of writing that the boys were most familiar with.

Most boys found spelling, punctuation, thinking what to write about and planning most difficult when writing. School B wrote the following: 'writing without knowing what to write about' and 'writing your own story'.

because their teacher did not give them a topic to write about. Instead, they were told to write a story a words, they had to choose their own topic.

Finally, the boys had to draw pictures of a writing lesson and had to write a paragraph about how they did not put much effort into the completion of this section and many expressed that they did not enjoy well or did not know what to draw. The boys had to be reminded to complete this part of the question: their completed questionnaires, the drawings did not contribute much to the findings, so this aspect could (or needed to be approached differently). Most of the drawings depicted learners seated, with a teacher at a chalkboard. With regard to the paragraphs, the boys appeared not to know what to write and possibly lacked the vocabulary to complete the paragraph. This is telling, in that the boys should have been familiar with the writing cycle, as their teachers stated during the interviews that it was how they developed writing since the beginning. Additionally, the teachers reported that these learners produced a variety of texts throughout the year, but they did not write about any of these texts. Instead of paragraphs, the boys, who attempted to write something, wrote sentences related to writing but not to how they learnt writing. Most of the boys left this section blank.

Discussion

Using an interactive questionnaire with boys: Lessons learnt

This section discusses the insights arising from using an interactive questionnaire with boys in relation to questionnaire design and findings. Broadly speaking, six key areas that need to be considered in the use of an interactive questionnaire were identified, namely: the need for clear and simple language, the importance of affect, supporting and scaffolding, using incentives, multi-modality and the need for triangulation of findings. Each of these areas will be discussed below.

Content lesson: Simplicity, accessibility and present-focus

The content issues arising from using the questionnaire confirmed previous findings that the language used in the questionnaire are crucial. For example, formulating the questions simply and with words that learners can understand (Bell 2007; De Leeuw 2011) are paramount. Importantly, this study found that questions should not be double-barrelled. Consistently neglected to respond to the second part of the question. In addition, questions with a current focus were answered in more detail and more accurately than those requiring retrospection. This supports Bell's (2007) finding that the ability to reflect is not as well developed in children as it is in adults.

Process lesson: Participants' affective responses to questionnaire

From the research process, it became apparent that how the boys *felt* about doing the questionnaire was a key factor in its effectiveness as a research instrument. A non-threatening, non-intimidating, enjoyable environment where the boys were comfortable and at ease - the underlying idea being that they would have no reason to not respond. In both schools, the boys' reactions indicated that they most enjoyed choosing and using the questionnaire the most time at this station. It was interesting to note that all the boys picked the car and motorbike stickers. At School A, the boys took out their sticker albums to show the researcher their collections and asked if they could have any leftover stickers.

Illeris (2009) argues that all learning involves not only a 'content' dimension but also an 'incentive' dimension which is concerned with motivation, emotions and volition. Both these dimensions are informed by an 'interaction' dimension which concerns the relations between participants. This theory of learning pointed towards the importance of interaction amongst content, incentive and interaction in using the questionnaire. The study found that the conducting of the questionnaire with supportive interactions contributed to creating positive feelings towards the task.

Process lesson: Supporting and scaffolding the process

Scaffolding and support are key considerations for effective language teaching (Rose 2004) and proved to be important in administering the questionnaire. In School A, the boys came to the help desk to ask many questions p

of the questionnaire and to find out more about who the researcher was and what she was doing. Thus, when she went to School B, she spent more time on introducing herself, the questionnaire and its purpose. Some boys definitely needed more assistance with understanding what to do but, by the end of the first section, most were able to follow the instructions independently. A few boys in this school were unable to read the instructions, so the researcher had to help them with completing the whole questionnaire, whilst others asked their peers for assistance. The presence of the researcher did not hinder the process. Instead, she was a great help in terms of maintaining order and seeing to the girls. The researcher reminded the boys of the importance of being honest and taking their time to think about their responses and providing information. In both schools, the girls were very disappointed that they were not a part of the process and the mandalas that the researcher provided to keep them occupied.

The researcher also found that walking around and providing assistance was helpful as opposed to waiting for them to come to her at the help desk. Although boys did come to the help desk to ask questions, going to them was particularly helpful for the boys who were shy or afraid of seeming unintelligent for not knowing what to do.

Process lesson: Using incentives to engage participants

Promoting healthy competition, as suggested by King and Gurian (2006) and drawing on Illeris' (2009) 'learning', by using the unexpected instructions for prizes, was particularly beneficial because it prompted the boys to read the instructions carefully and broke the ice in getting them to come to the help desk. An important consideration for future study is that incentives should stimulate engagement but not become ends-in-themselves that detract from the purpose of data collection.

Design lesson: Using appropriate multi-modality

Multi-modality played an important role in the design and administration of the interactive questionnaire. The questionnaire elaborates four learning styles: visual, auditory, reading or writing and kinaesthetic (commonly known as the VARK model). The questionnaire used multiple modes of communication and interaction to account for individual learning styles: written, visual, kinaesthetic, interpersonal and interactional modes. These varied modes not only accommodated different learning styles but also helped to keep the boys engaged so that they completed the questionnaire and provided data. Symbols and pictures were used and the boys were expected to read and follow the instructions, provide responses, colour in some responses, draw pictures and stick stickers on others. The questionnaire also allowed the boys to move around to the different stations, to the help desk and whilst moving around, there was an animated character that guided the boys about which section they were at, which stickers they chose, which boy picked the best sticker and so on. This foregrounded the competitive nature of the boys. Finally, by including a creative task (in which boys had to draw and then learnt to write via their own artwork, and had to describe their drawings in writing), the researchers hoped to gain an understanding of learners' experiences of and opinions about the writing cycle (i.e. planning, drafting, editing, proofreading, publishing) that was used to teach them. It was clear though that the boys were unable to respond to this task as a result of their general dislike of drawing, and their limited understanding of what the various stages of the writing cycle were.

Using a multi-modal approach recognises that children operate in a multi-modal culture in which they interact with various media, particularly through cell phones, gaming and other audio-visual technologies (Tayler, 2006:51) argues, 'Some children need multi-modal scaffolding in order to communicate ideas effectively'. In the South African context, access to multi-modal technologies is uneven, especially regarding computer-based technologies. In this in mind, the use of multi-modality has to be contextually appropriate and a text-based but interactive format was selected so as not to exclude learners.

Findings lesson: The need for triangulation

The questionnaire provided some insight into boys' writing preferences, for example, their greater enjoyment of comics and action genres rather than fairy stories and romance. In addition, the responses to the questionnaire indicated that learners found 'spelling', 'punctuation', 'thinking what to write about' and 'planning' most difficult. This was borne out in lesson observations, interviews with teachers and analysis of workbooks. However, the questionnaire also revealed that not all their responses were necessarily reliable indicators. For example, the incentive of prizes in the process of using stickers might have overshadowed their attention to the actual content. This confirms the contention that children's answers may reflect biases such as social desirability, context effects and ac

findings from a questionnaire such as the one described in this article thus have to be carefully triangulated with other methods, including classroom observation, interviewing teachers and analysing learners' workbooks.

Limitations and recommendations

As we acknowledged above, this particular questionnaire was designed with the target group in mind and may not be generalisable as a research instrument in different contexts. However, the lessons learnt could have implications for researchers in designing their own instruments to investigate boys' writing. In addition, we recommend that this should be used together with other methods to enhance reliability of findings. In South Africa, further research is needed to ascertain boys' perceptions of and engagement in their own writing, as well as research on boys' and girls' writing. In particular, future research should attend to the finding that the participants did not describe or reflect on the different stages of the writing process that had been used as an instructional tool. This is concerning and leads to several questions about how writing instruction unfolds in the average classroom and whether the guidelines for writing instruction in the CAPS meet the needs of teachers and learners.

Conclusion

This article focused on the use of an interactive questionnaire to explore Grade 6 boys' attitudes towards writing. The article identified factors related to the content, process, design and findings of the questionnaire. In terms of content, it was found that questions and instructions had to be formulated at an appropriate level. The findings of the questionnaire revealed that the interactive nature of the instrument catered for the boys' need for autonomy and that promoting healthy competition through the use of hidden items helped to motivate and energise them. The modal design of the questionnaire (written, visual, kinaesthetic and interpersonal) accommodated a range of learning styles. The questionnaire generated some useful findings regarding the learners' perceptions of writing and the unevenness of their responses also pointed to the importance of triangulation of sources and methods. The questionnaire also indicated the importance of providing clear explanation and instructions at the beginning and continuing support and encouragement throughout. Creating a conducive, non-threatening environment, the assistance of the teacher and developing a supportive relationship between researcher and participant were also important for the boys' participation and the effectiveness of the data collection process. What the exercise also suggests is that consideration of the research participants' interests, age, gender and cultural motivations is an important factor to consider in the research process.

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Competing interests

The authors declare that they have no financial or personal relationship(s) that may have inappropriately influenced their writing this article.

Authors' contributions

N.M. planned and conducted the research, analysed the results and drafted the manuscript. P.R. supervised and assisted with the conceptualisation and analysis of the results and edited and developed the manuscript.

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