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## The Journal of Academic Librarianship

Volume 26, Issue 3, May 2000, Pages 176-182

Articles

### Training student employees for quality service

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[https://doi.org/10.1016/S0099-1333\(00\)00096-3](https://doi.org/10.1016/S0099-1333(00)00096-3)

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#### Abstract

This article examines the factors necessary for a successful student employee-training program. The factors include the importance of pre-employment activities, such as well-written job descriptions and performance measures, job orientation to the library, specific training for the duties to be performed, and the evaluation of the training program.



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