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The Journal of Academic Librarianship

Volume 35, Issue 2, March 2009, Pages 143-151

Telephone Interviewing Practices within Academic Libraries

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<https://doi.org/10.1016/j.acalib.2009.01.003>

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Abstract

This study explores the use of telephone interviews within academic libraries by surveying the 112 academic institutional members of the Association of Research Libraries to identify how telephone interviews are utilized. By comparing the literature to the research results, the authors conclude with best practices for telephone interviews.



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