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# User costs: Information as a social good vs. information as a commodity

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### Abstract

Dr. Detlefsen examines the social, economic, technological and political polarities in which the arguments surrounding access to government information are cast, such as fee vs. free, information-rich vs. information-poor, traditional vs. nontraditional media, collections vs. connections, and government vs. free enterprise. She talks about the exclusion of whole classes (including librarians) from technological education and the division of the haves and the have-nots which is exacerbated by the information society.



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— Dr. Detlefsen teaches courses in government documents librarianship and has written and spoken extensively in the field. She has been an active member of the American Library Association's Government Documents Roundtable.

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