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Government Information Quarterly

Volume 18, Issue 2, Summer 2001, Pages 122-136

Article

Developing fully functional E-government: A four stage model

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[https://doi.org/10.1016/S0740-624X\(01\)00066-1](https://doi.org/10.1016/S0740-624X(01)00066-1)

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Abstract

Literature reports the experiences with e-government initiatives as chaotic and unmanageable, despite recent numerous initiatives at different levels of government and academic and practitioners' conferences on e-government. E-government presents a number of challenges for public administrators. To help public administrators think about e-government and their organizations, this article describes different stages of e-government development and proposes a "stages of growth" model for fully functional e-government. Various government websites and related e-government initiatives help to ground and explain this model. These stages outline the multi-perspective transformation within government structures and functions as they make transitions to e-government through each stage. Technological and organizational challenges for each stage accompany these descriptions. At the same time, this paper describes how the e-government becomes amalgamated with traditional public administrative structure



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Bureaucracy and representative government, in accordance with the principle of uncertainty, syllabica parallel.